

ABSTRACT

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A system and method are disclosed that utilize computers and a network to effect the return of consumer products. In one preferred embodiment, the invention is directed to a system and method for facilitating the return of spent, recyclable products from a consumer to a destination preselected by the manufacturer for recycling. The system uses a computer, located on a network, and adapted to: (a) receive from another computer located on the network consumer information which includes an identification of the consumer product to be returned; and (b) transmit to the other computer shipping label data which includes an identification of a destination for the consumer product, selected in accordance with the consumer information, and an identification of a carrier service.

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